



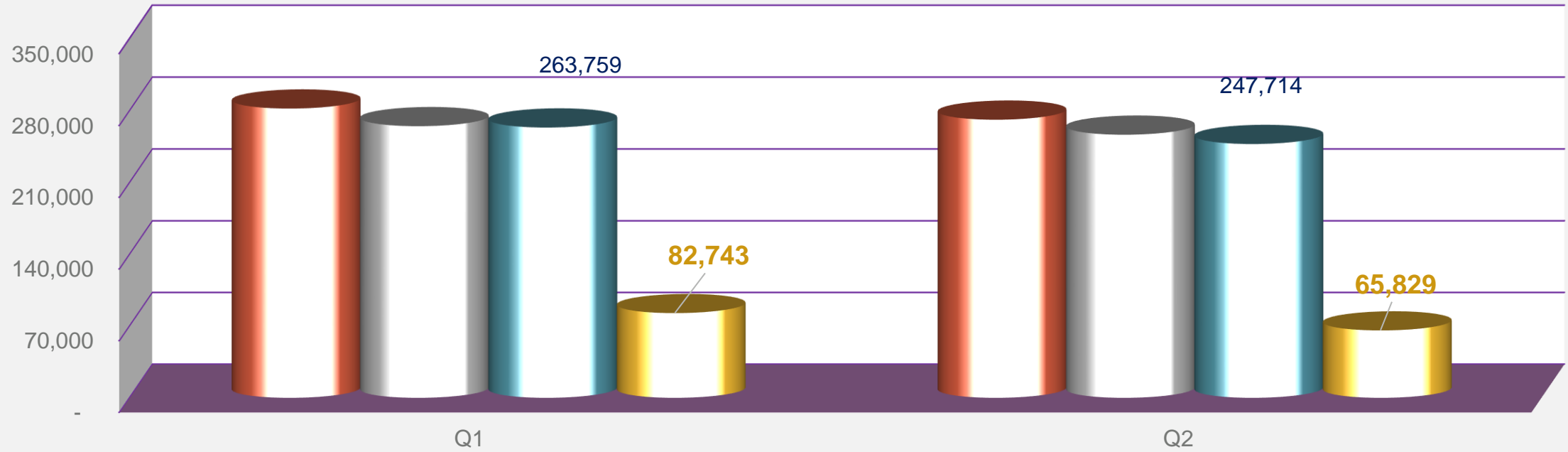
# Library Systems

---

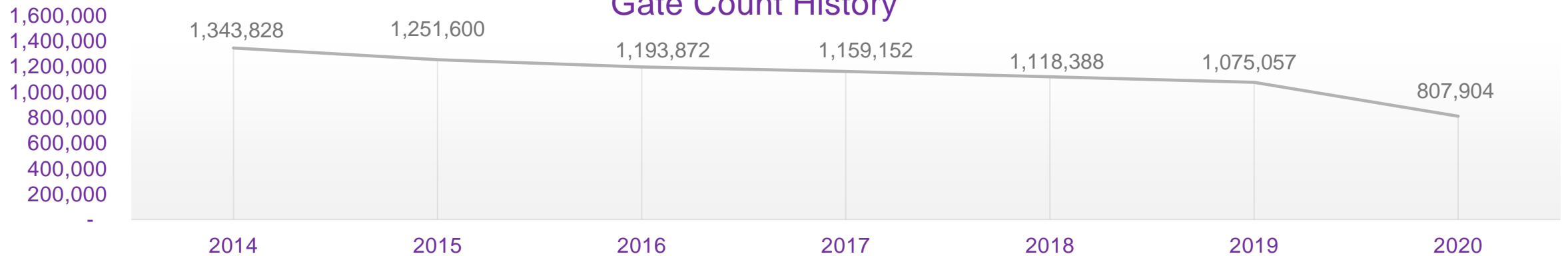
**Quarterly Department Summary**  
**FY 2020/21 Q2**  
*February 2021*

**Prior YTD:** 511,473  
**Current YTD:** 148,572 ( 29% )

■ FY 17/18 ■ FY 18/19 ■ FY 19/20 ■ Current Year



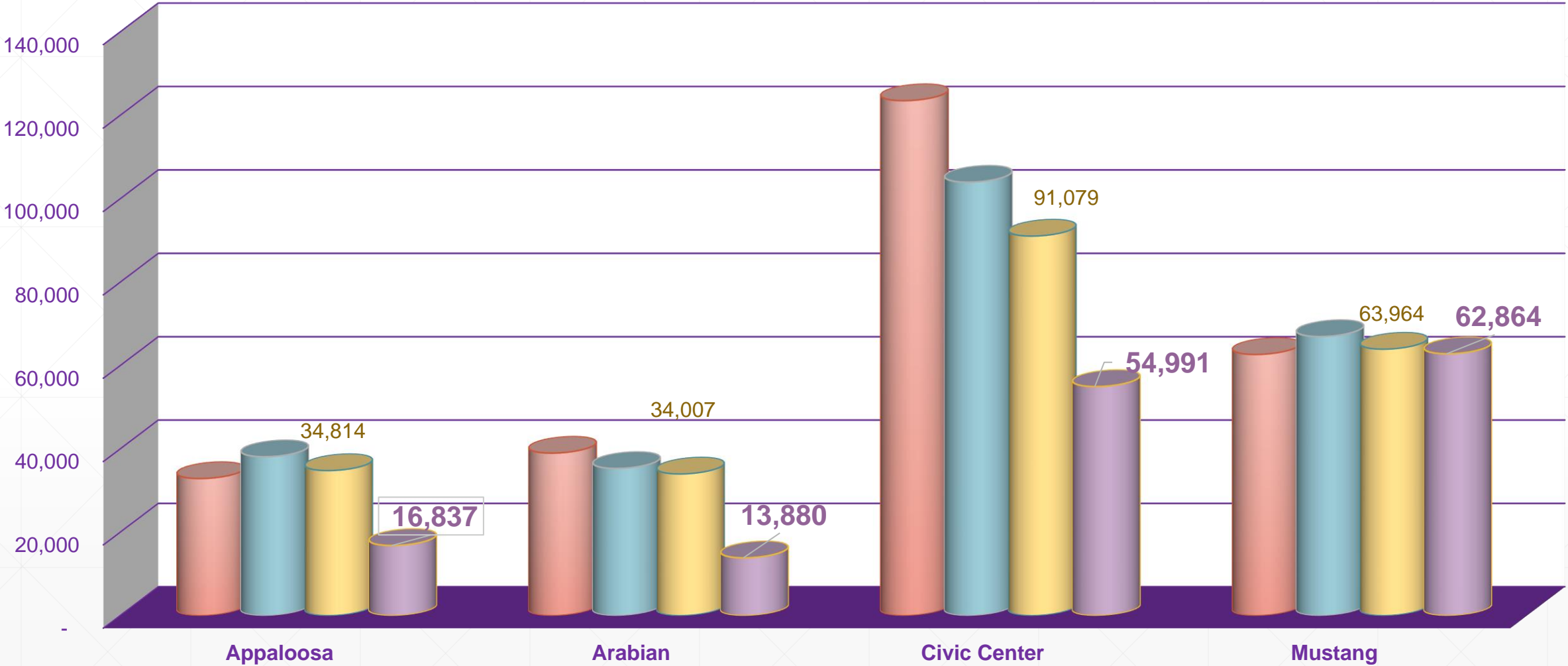
### Gate Count History



**Year To Date Gate Count - All Libraries**

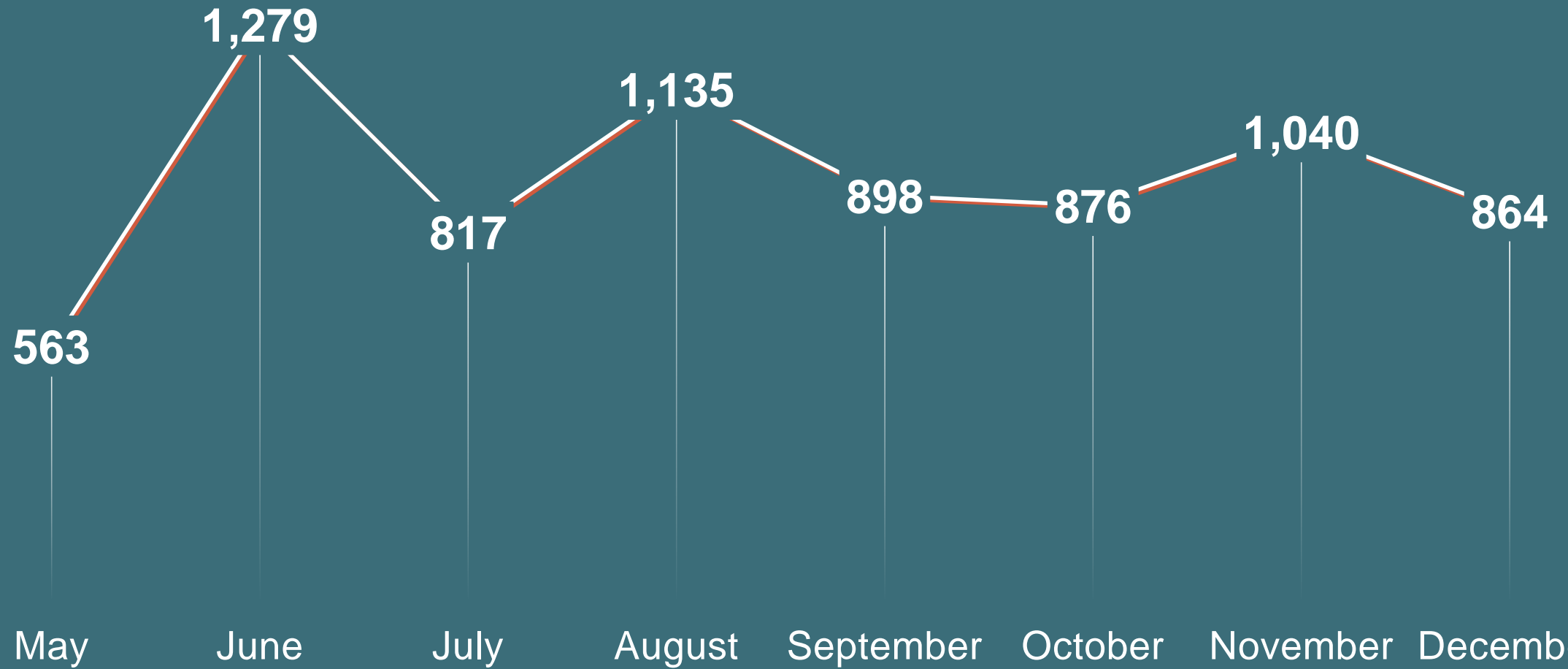
Prior YTD: 511,473  
Current YTD: 148,572 ( 29% )

FY 17/18 FY 18/19 FY 19/20 Current Year

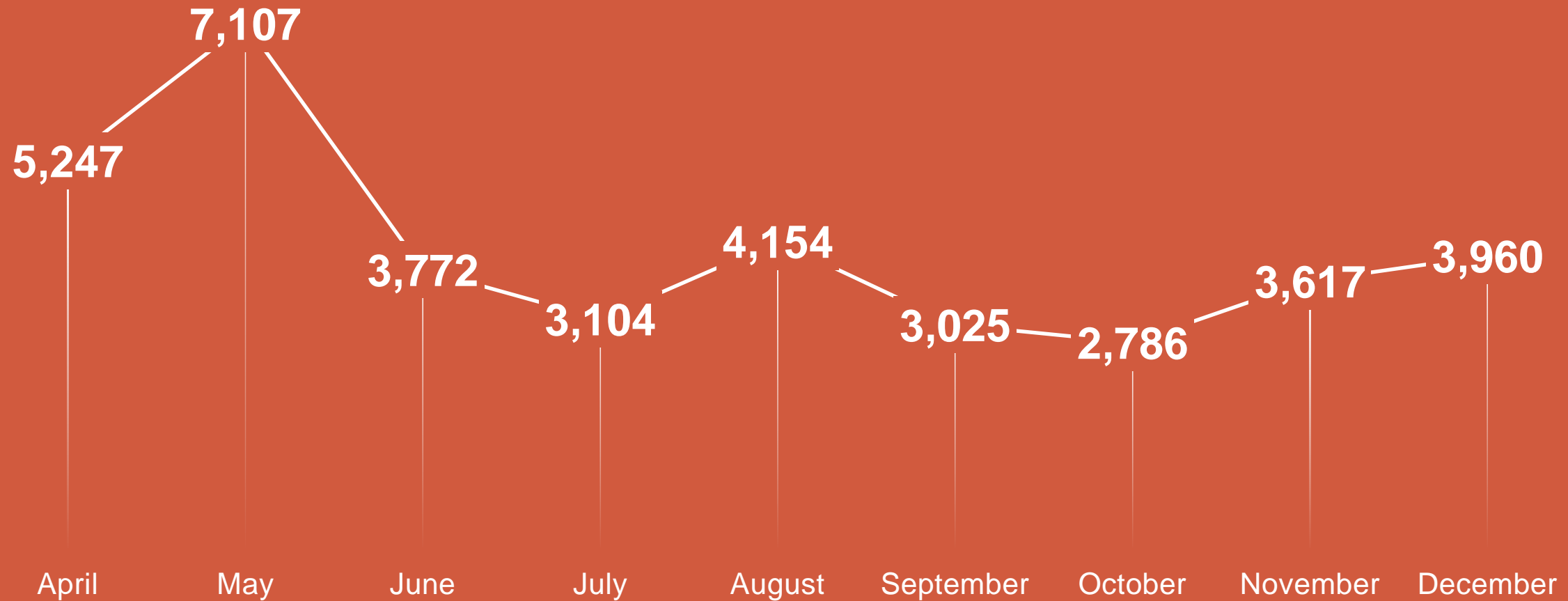


YTD Gate Count by Library

—Civic Center Curbside

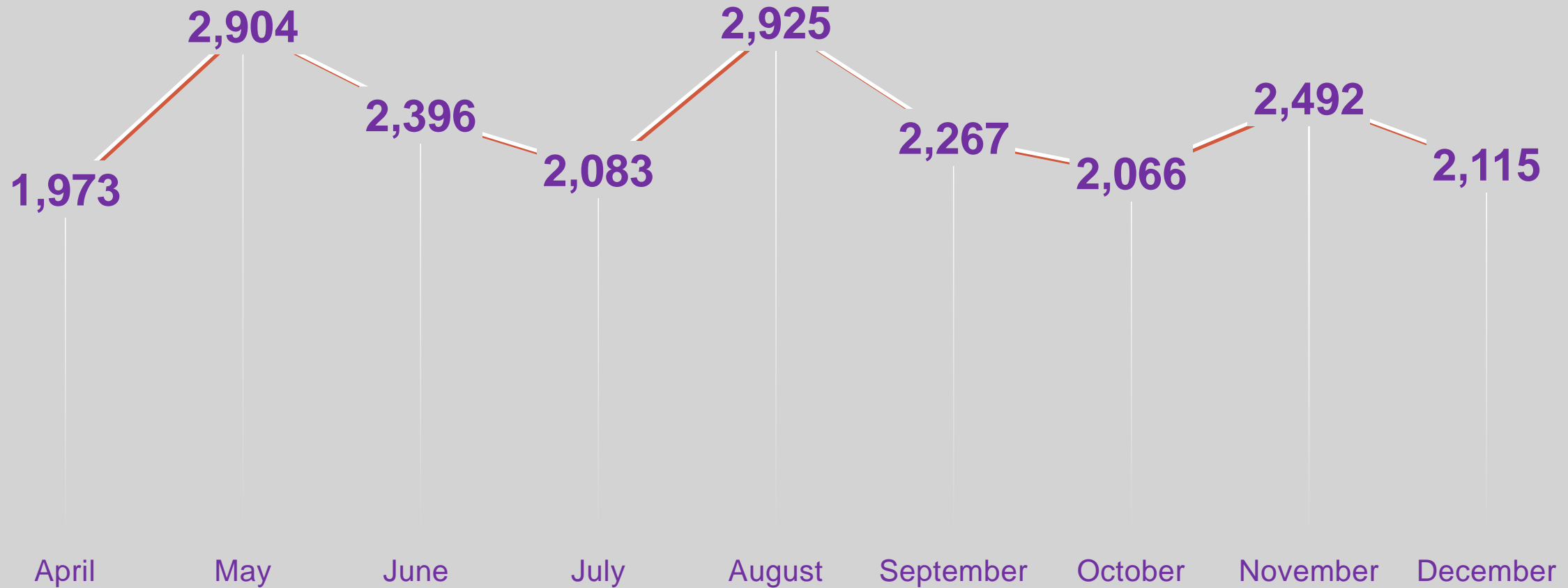


## —Mustang Drive Thru Window

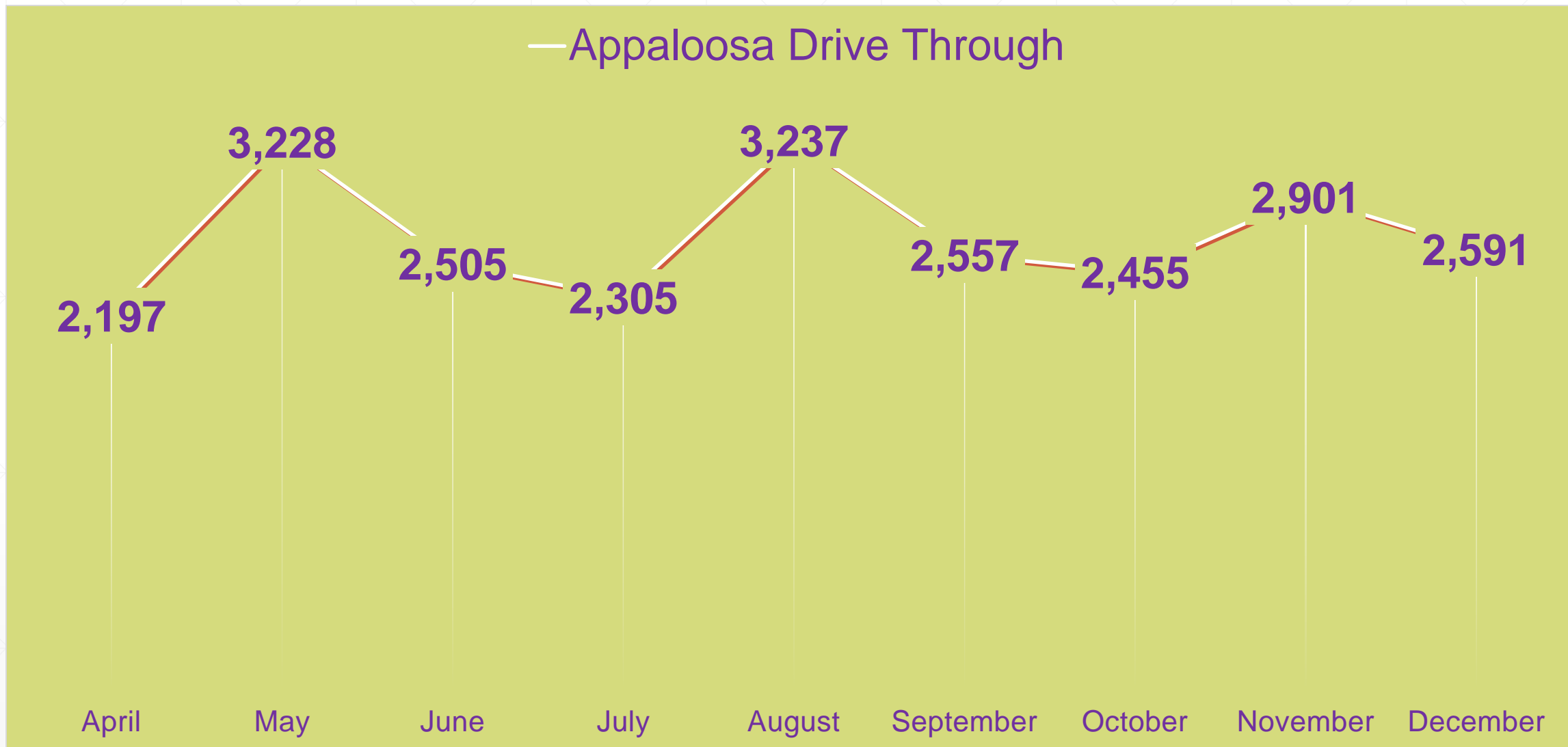


**Mustang Drive Through Window**

## —Arabian Drive Through



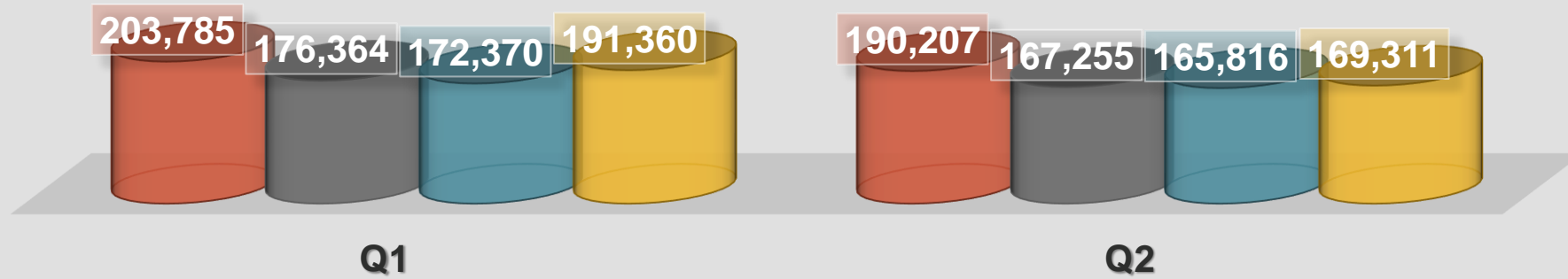
**Arabian Drive Through Window**



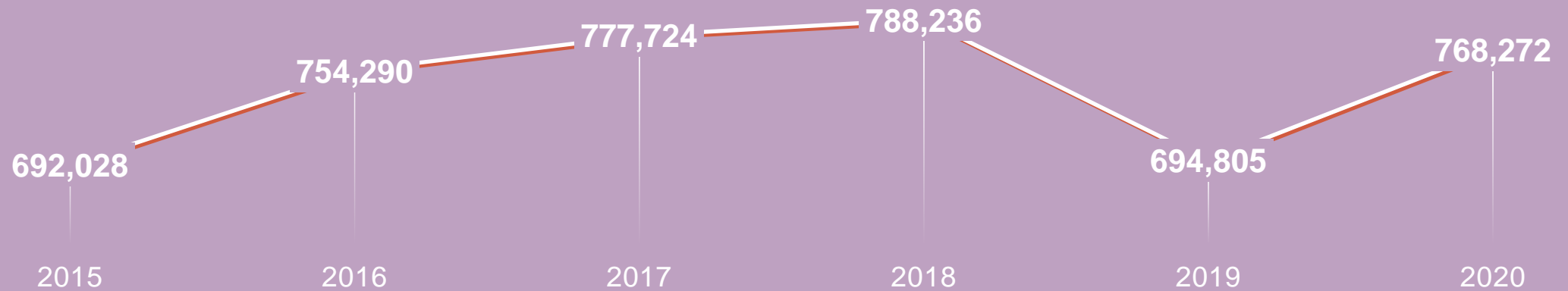
**Appaloosa Drive Through Window**

**Prior YTD: 338,186**  
**Current YTD: 360,671 (107%)**

■ FY 17/18 ■ FY 18/19 ■ FY 19/20 ■ FY 20/21



## DIGITAL GATE COUNT HISTORY



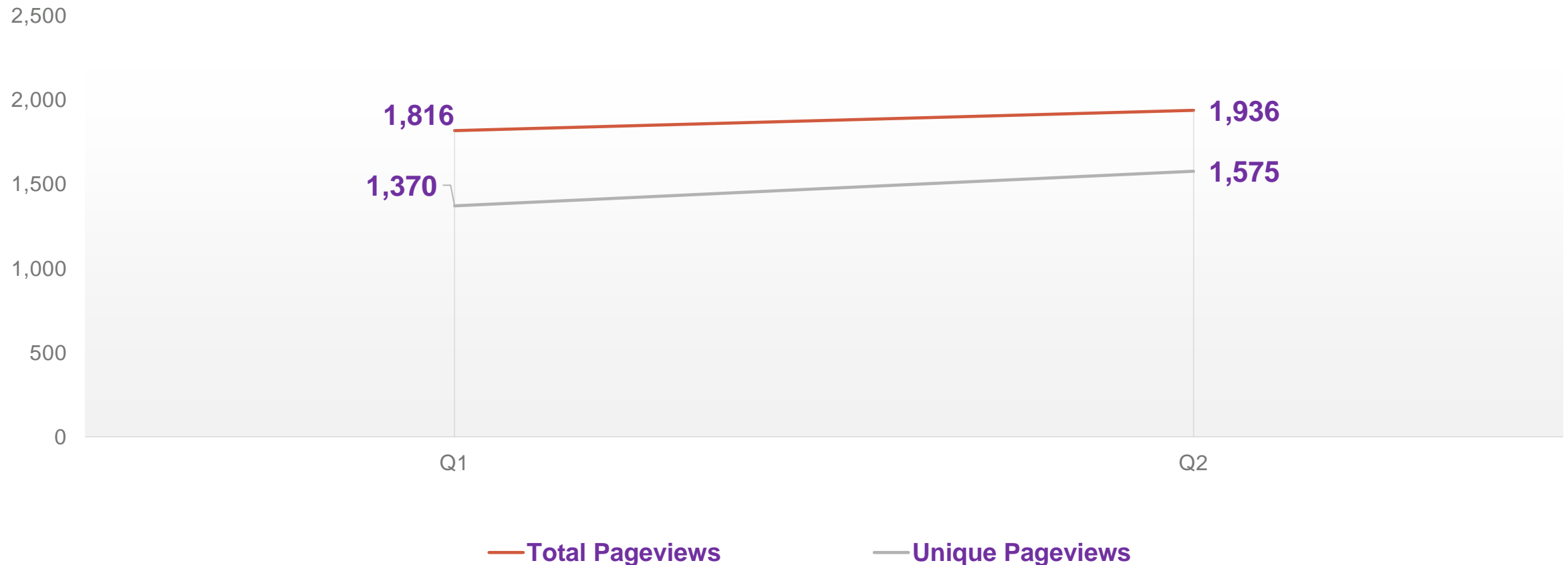
**Year To Date - All Libraries Digital Gate Count (Library Catalog Account Logins + Pegasus Webpage Visits FY 20/21)**

# Pegasus Webpage Visits

**Total Pageviews** = number of times the piece of content was viewed during a given period of time

**Unique Pageviews** = number of pageviews generated by the same user during the same session

## Quarterly Distribution FY 20/21



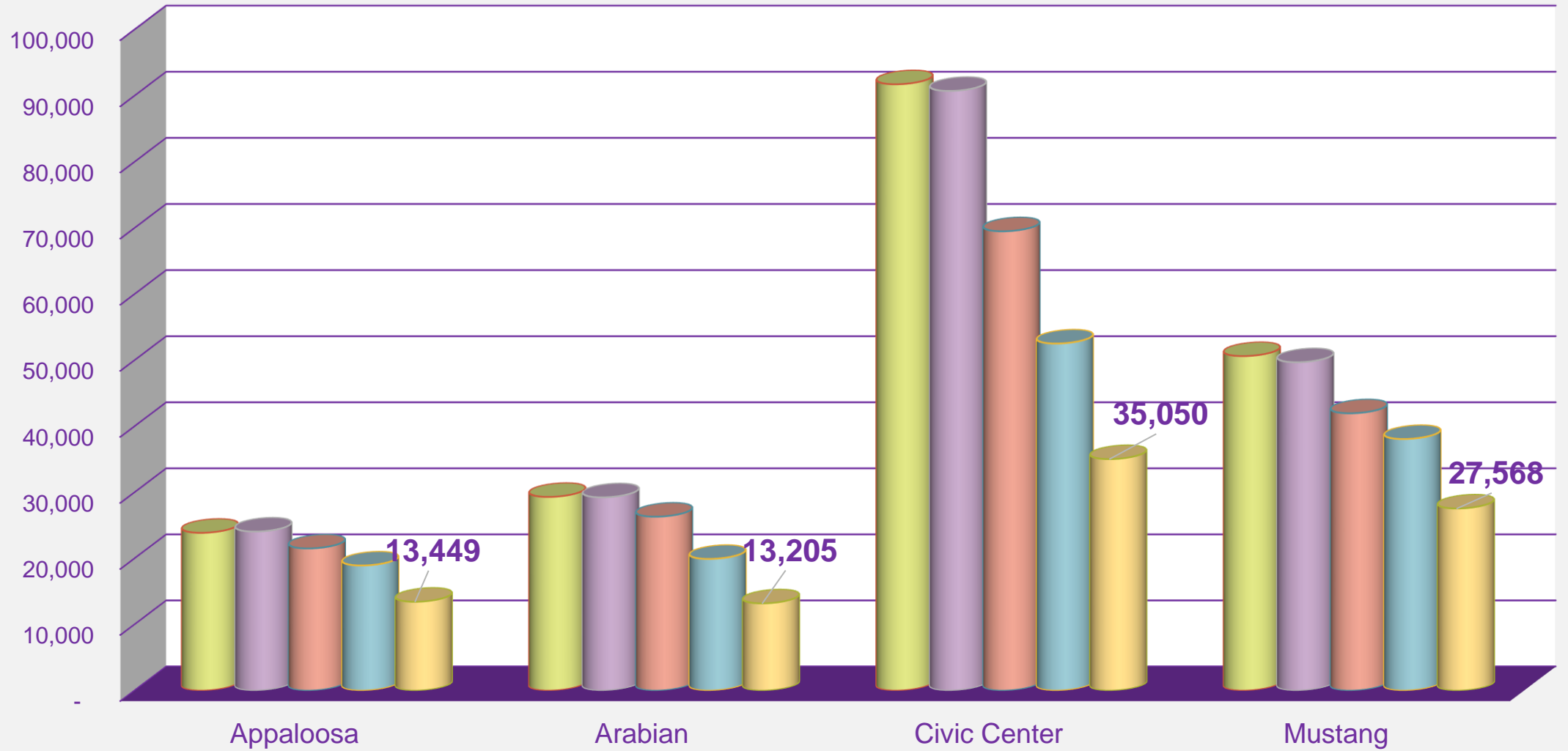
## Library Card Holders Database Maintenance Project Timeline

- 17/18 – began annual card renewal requirement
  - 18/19 – first large deletion of accounts of patrons who have not used library in over 2 years, -33k patrons records
  - 19/20 - second large deletion of accounts completed of patrons who have not used library in over 2 years, -58k patrons records
  - 20/21 – final deletion of cards that have been expired for 2 years or more, -24k patron records; from here forward, monthly purges have occurred to maintain database data integrity
-



**Library Card Holders – All Libraries**

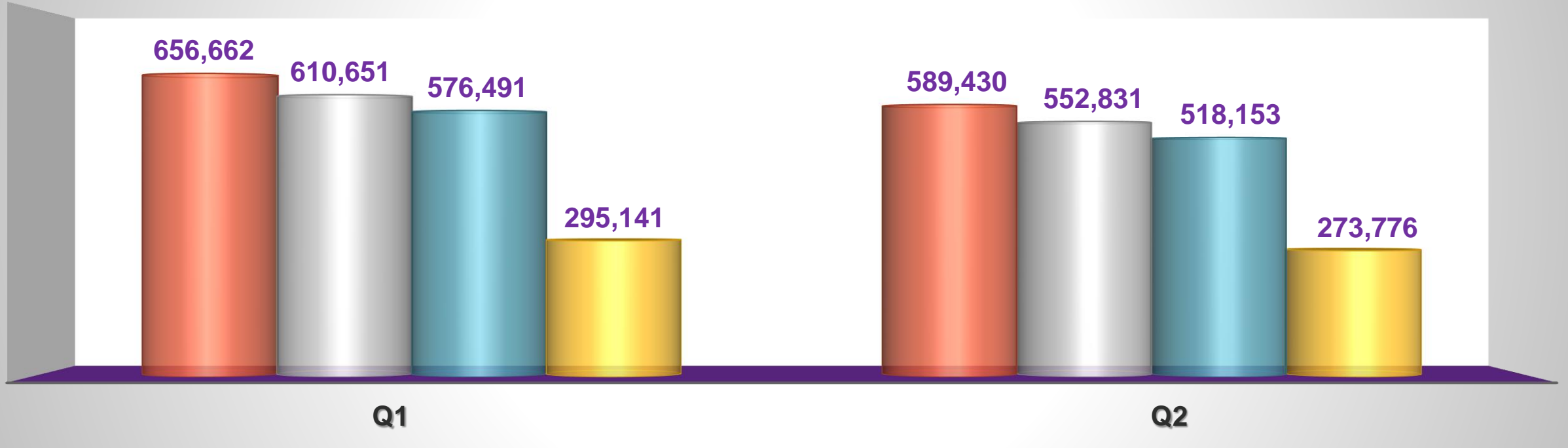
2017 2018 2019 2020 Current Year



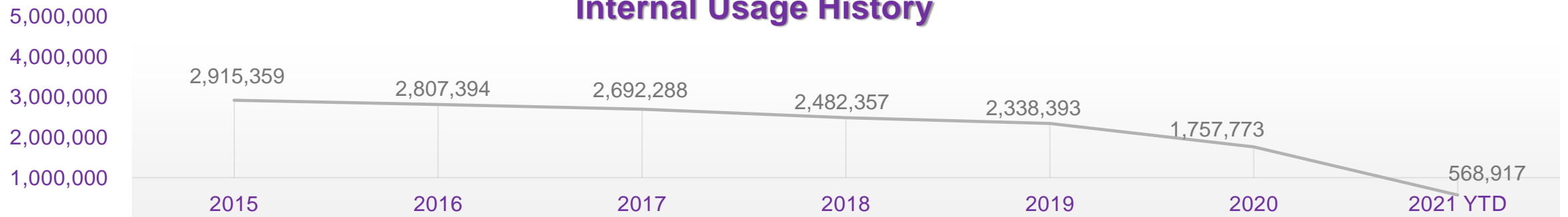
Card Holders by Library

Prior YTD: 1,094,644  
Current YTD: 568,917 ( 52% )

FY 17/18 FY 18/19 FY 19/20 FY 20/21



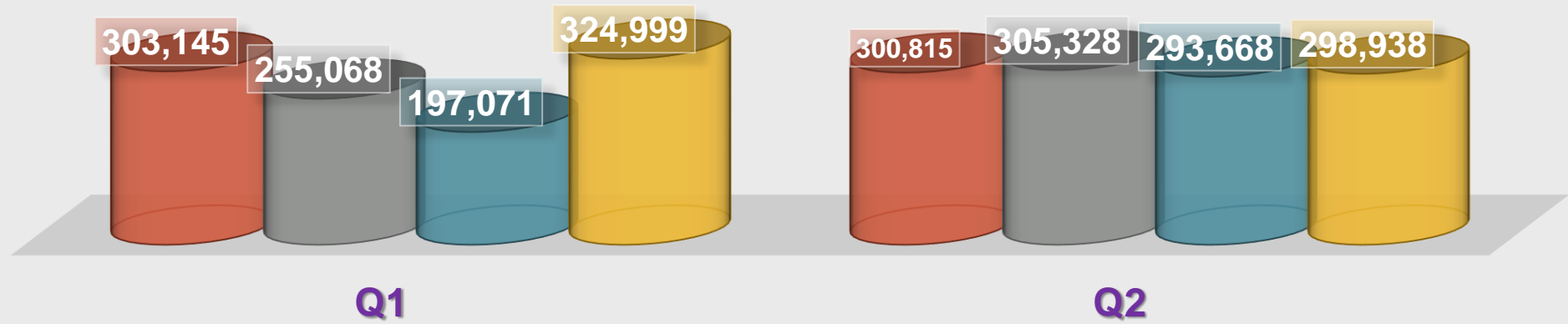
### Internal Usage History



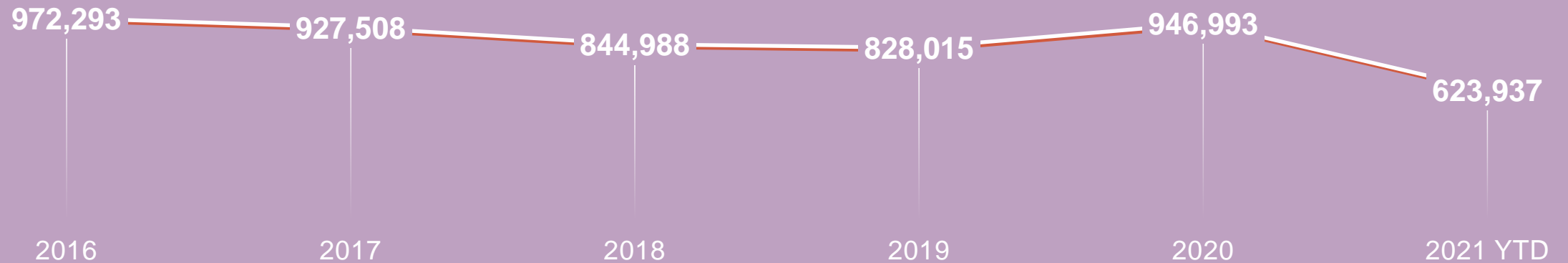
Internal Usage - All Libraries (Physical Circulation + WiFi Use + Computer Usage)

**Prior YTD : 490,739**  
**Current YTD : 623,937 (127%)**

■ FY17/18 ■ FY18/19 ■ FY19/20 ■ FY20/21



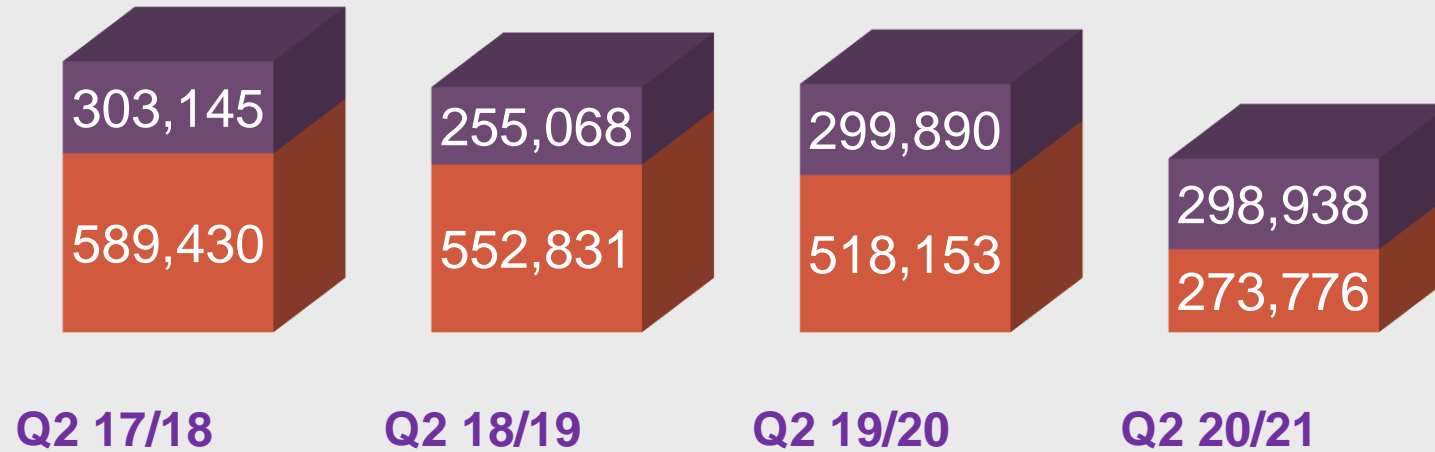
## REMOTE USAGE HISTORY



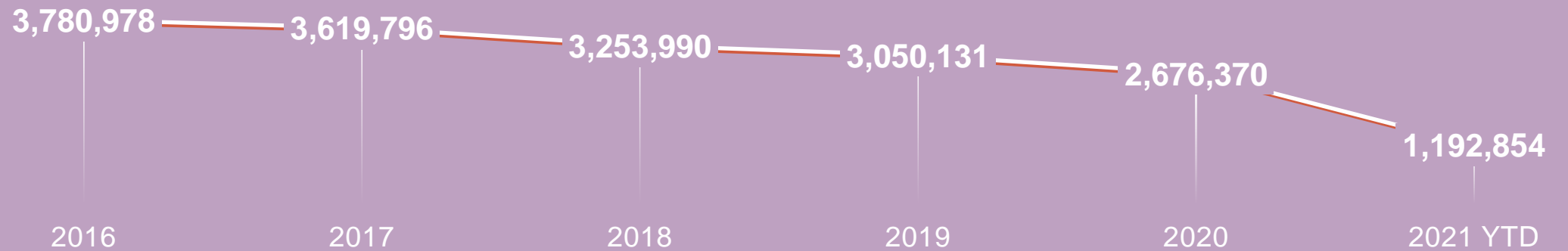
**Remote Usage – All Libraries (Database Usage + Ask a Librarian + E-circulation + Answered Calls in Call Center)**

**Prior YTD: 1,562,827**  
**Current YTD: 1,192,854 ( 76% )**

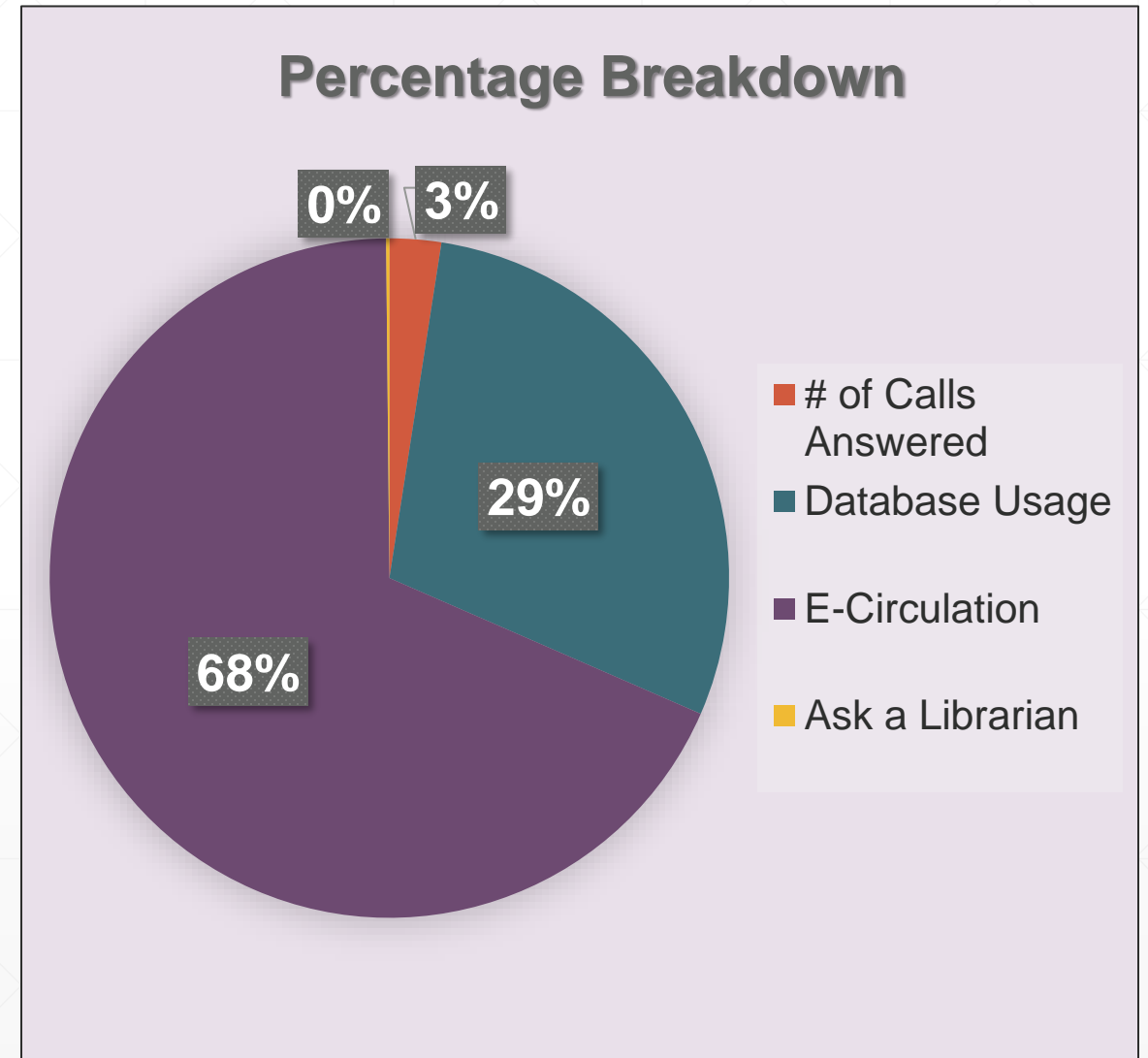
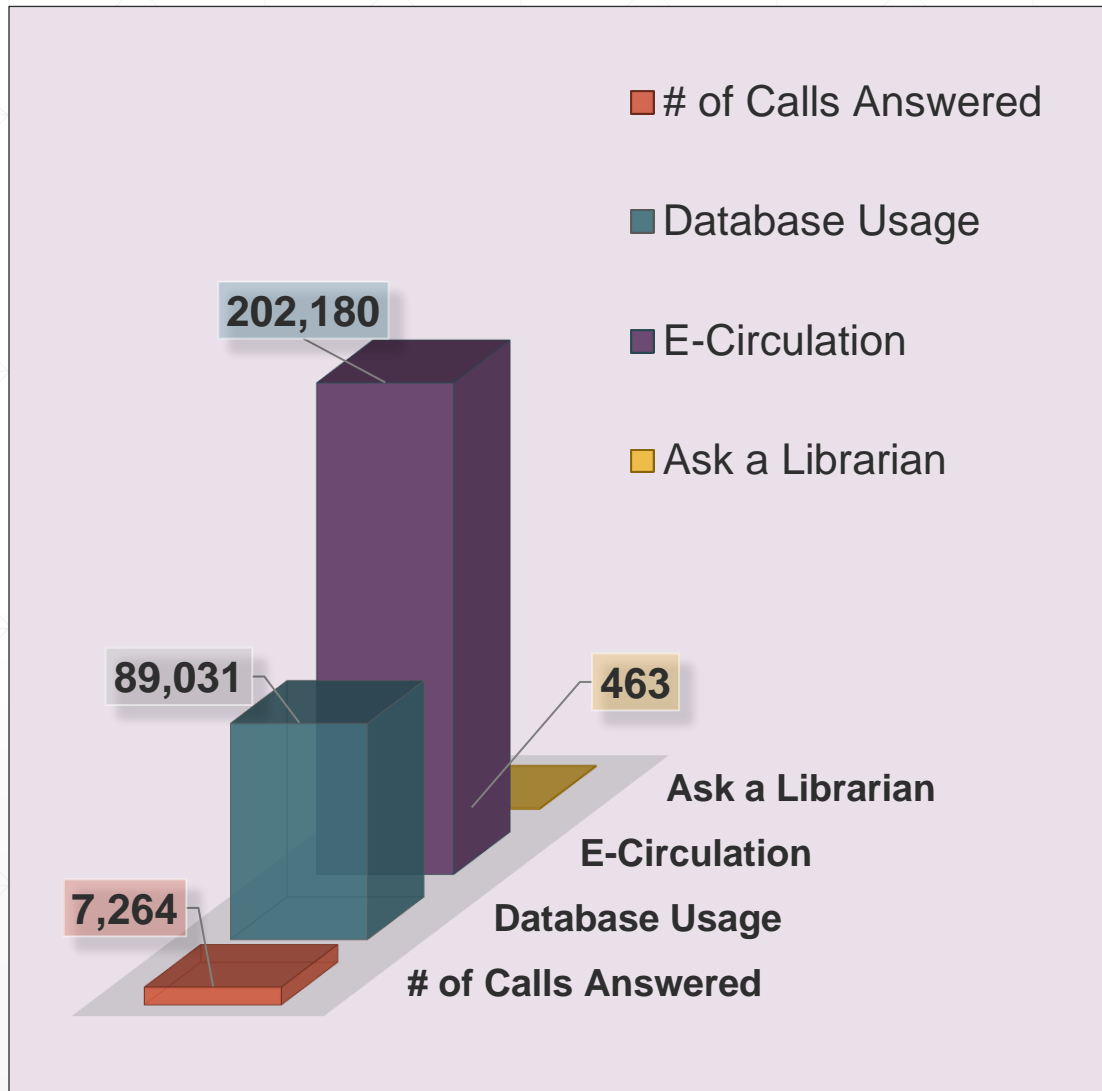
■ Internal Use ■ Remote Use



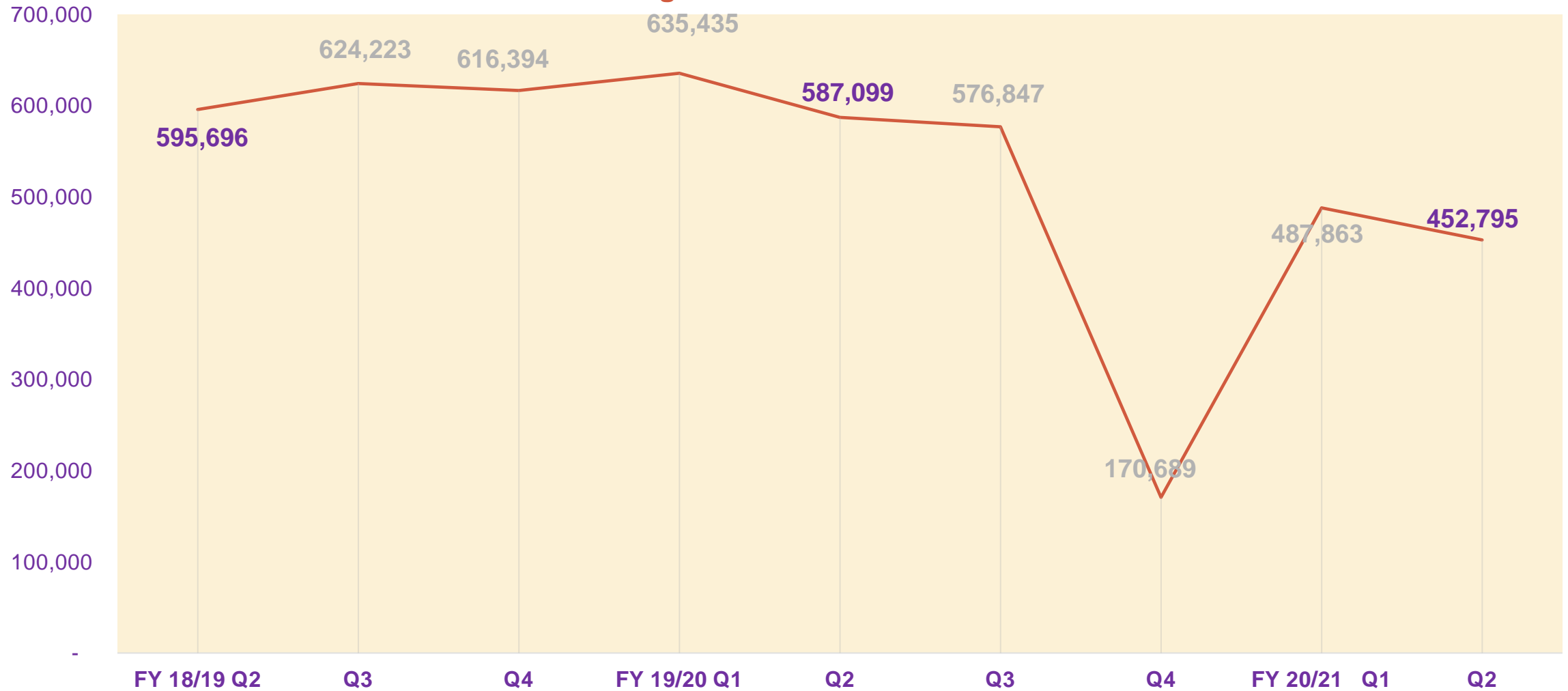
### TOTAL USAGE HISTORY



**Total Usage – All Libraries (Internal Usage + Remote Usage)**



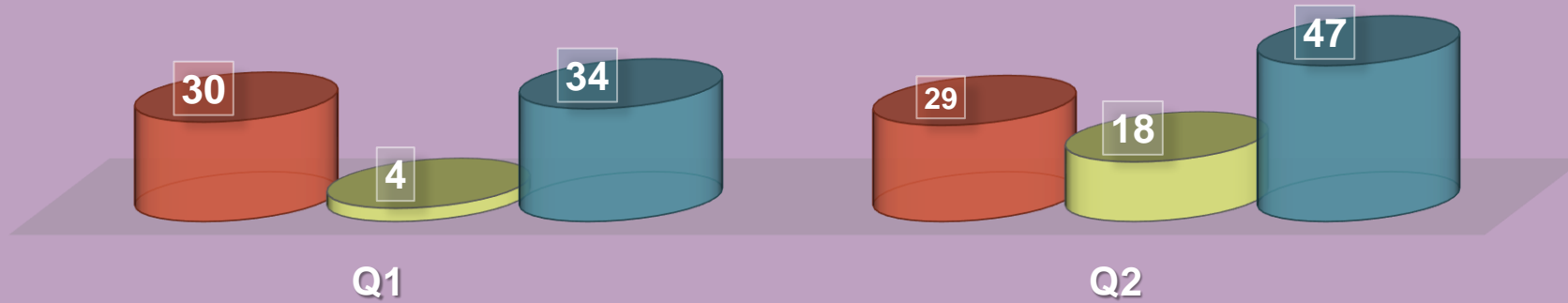
**Change over 12 months: -22.9%**  
**Change over 24 months: -24.0%**



**TOTAL CIRCULATION**

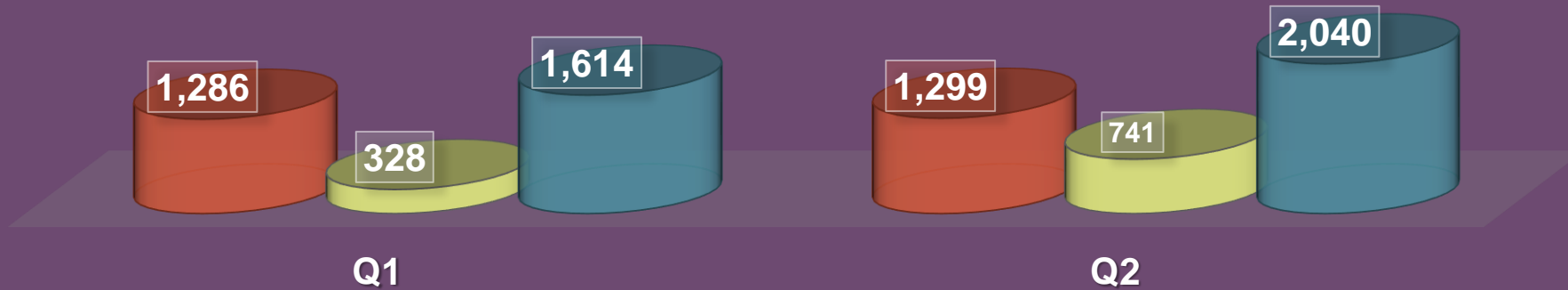
## PROGRAMS

■ Youth ■ Adult ■ Total

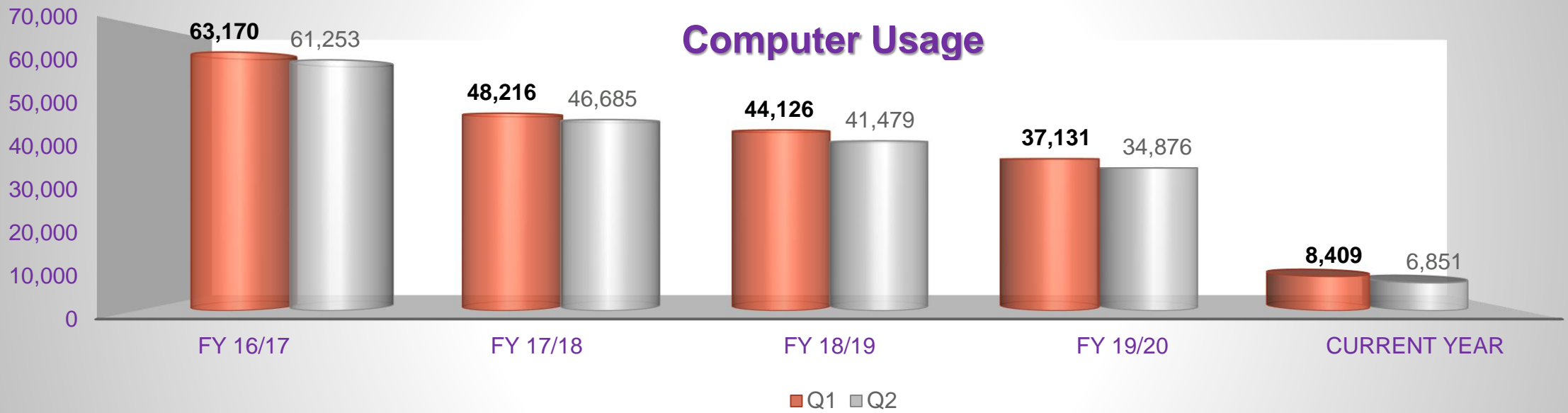


## PROGRAM ATTENDANCE

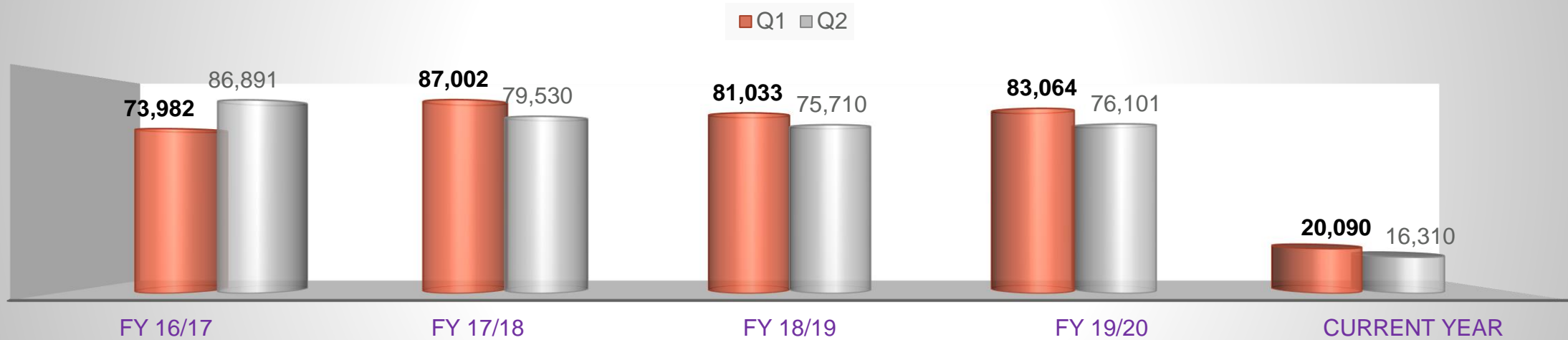
■ Youth ■ Adult ■ Total



## Computer Usage



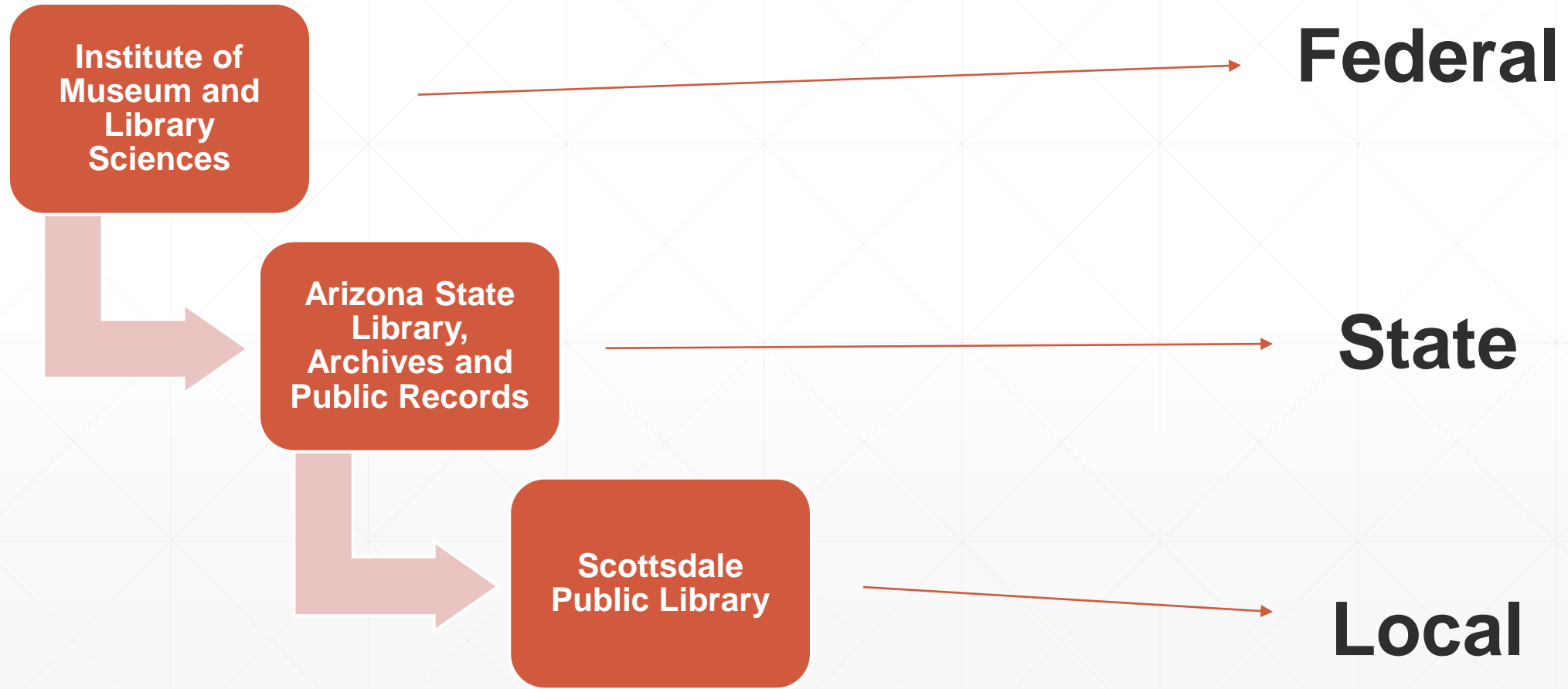
## Wi-Fi Usage



# **State Library Report 19/20**

---

# Library Government Agencies



# State Library Report

- **What is it?**

- The Arizona State Library collects, edits, and disseminates statistical information on public libraries in the state. This information is shared with the Institute of Museum and Library Services and is part of a national effort to collect library data. The State Report is not a static survey, but changes based upon trends and events.

- **Why do we do it?**

- We submit our statistics every year usually in October and November but this year, due to Covid-19, the state report was completed in November and December. Arizona State Library uses a statistics for formula grants like State Grants in Aid for Staff Training and other statistical reports they submit to IMLS. The goal is that this data with a brief analysis and summary will assist libraries to analyze community needs, plan services, use data to inform budgets and grant applications, track their data over time and compare their data to that from other libraries serving similar populations.
  - **<https://azlibrary.gov/libdev/programs-services-and-tools/arizona-public-library-statistics>**
  - This is where the Arizona State Library publishes an annual report that compiles all the data from all libraries in the state. You can look at the most recent published report here which is 2017/2018. You can see our library statistics in comparison with other libraries in the state.
-

# State Report Data Comparisons

2017/2018 Annual Report	Scottsdale Public Library	Chandler Public Library	Glendale Public Library
Population Served	245,417	262,322	241,844
Registered Users	208,495	125,842	153,473
Total Circulation	2,385,752	1,835,444	1,478,818
E-Circulation	432,754	287,886	171,284

---